



## **TERMS AND CONDITIONS**

These conditions apply to the contract between 'Happy Woofs' and the owner.

At Happy Woofs we like to make sure that our canine customers are happy and all get along with each other. Wherever possible we like to meet our furry friends before their first board.

Dogs at Happy Woofs will be under the immediate care and control of Marjo Nicholson and will stay at 46 Charter Road, Altrincham, Cheshire. WA15 9RJ. We reserve the right, in exceptional circumstances, to return dogs during the contract period. This may be a result of an illness, a bitch comes into season or unpredicted behaviour of the dog. Owners who are going away are therefore required to provide a UK emergency number.

We are unable to board dominant / persistent or aggressive dogs or those listed in the Dangerous Dogs act (1991), nor any dog hybrids listed in the Dangerous Wild Animal Act (1976). Your dog must be friendly and able to get along with other dogs. By accepting these Terms and Conditions you are certifying that your dog has never bitten or attacked anyone or another dog.

Dogs which have not been neutered will have to demonstrate that they are not dominate, do not hump and in general leave other dogs along. It is unlikely we will board large dogs which are un-neutered. When two dogs from the same family are boarded the males must have be neutered.

Due to our customer requirements and safety we unable to take bookings for: Rottweilers, German Shepherds, Bullmastiffs, Dobermans, male Bulldogs, male Boxers, Shar-Peis and Staffordshire Bull Terriers, or other dogs with unpredictable behavioural characteristics) until 2 days before boarding. Should space be available we will accept on a basis that the dog is neutered, non possessive, non dominating, not persistent and no humping of other dogs

We are unable to board bitches in season and puppies under 6 months.

Please note it is important that all dogs are up to date with their vaccinations. All dogs boarded must be in good health and should your dog be on medication this must be clearly agreed with us at the time of booking or prior to boarding. Any details of a medical condition must be clearly noted on the Booking form along with the dog's own veterinary contact details.

Your dog will be well cared and loved for during his/her stay at Happy Woofs and all efforts will be made to ensure your dogs stay is a happy and enjoyable experience. All dogs in our care will receive two long walks per day of stay, or as agreed with the owner. Additional walks can be arranged by agreement.

We have full public liability insurance and dogs under our care have cover for accidents and injury during their stay at Happy Woofs. Owners are responsible for all veterinary costs due to illness during their dogs stay at Happy Woofs, we cannot be held responsible for any illness or infection. Should your dog have personal insurance these details must be left with us prior to boarding. We use the veterinary services of C.J & P.M Hanson, 40 Barrington Road, Altrincham. WA14 1HJ. Telephone: 0161-9288367.

Should your dog fall ill, or suffer an accident every effort will be made to contact the owner for instructions.

We are fully licensed to home board by Trafford Council.

## **BOOKING, CHARGES AND CANCELLATION**

**For current prices and offers please see our website [Happywoofs.co.uk](http://Happywoofs.co.uk) or call for details – 0161-941-7960**

### **Deposit**

A non refundable £25 deposit is required for each booking. Charges are for each separate day of stay ie Monday drop off, Tuesday pick up is two days. Pick up/drop off is between 8am and 7pm only.

Should your holiday plans change please inform us as soon as possible, it may be possible to change your booking dates without a new deposit.

### **Charges**

Dogs which board for two or more days will not be charged for the departure day if the dog is collected between 8am and 8.45am.

Note – Late pickup (7pm and 9.30pm) incurs an additional £5/dog. No pickup after 9.30pm. Please note we need to be strict with times as daily walks and grooming must be planned into our daily timetable.

### **For clarification and contract**

'Happy Woofs' means Marjo Nicholson, 46 Charter Road, Altrincham, WA15 9RJ

'The Owner' means the person who has authorized the Happy Woofs to take care of their dog/s.

'The Booking Form' is the form to be completed at the time of booking and will be filed with Happy Woofs for records.

'The Initial Booking Form must be signed by the 'Owner' at the time of booking.

A binding contract shall be deemed active after the booking has been confirmed.